

President's Cabinet Meeting Minutes

April 15, 2024

1. Financial Aid/FAFSA Update: Robin Townson provided an overview and update for Cabinet about the changes, outages, and errors that are occurring on the federal level with respect to the new FAFSA application for 2024-2025. Among the big changes is the requirement that students and parents have to sign all forms and corrections; F/A staff cannot make those corrections for students. Robin will work with Sarah to put together a list of bullet points for students and parents about this year's changes. Robin's goal is to have the form open for students next week. She is hopeful that there will be fewer students requiring verification. Financial Aid has scheduled virtual FAFSA events that are open to anyone, including non-RSCC students and parents.
2. End of the Year Gathering: Joyce Marsalis updated the Cabinet about the event, tentatively scheduled for Thursday, May 16. The president and the vice presidents will be on hand to serve lunch to employees. This event will be an opportunity to "catch-up" on service awards and will feature games and music in addition to food. A committee will be formed to re-establish the Outstanding Administrator and Outstanding Support Staff awards process.
3. One Device Laptop Replacement: Keri Phillips updated the Cabinet on the new computer replacement model. The new replacement will consist of a laptop, two monitors, and a docking station. Current MAC users will be "grandfathered," but any new MAC users will need to complete a request form justifying their request. A request form will also be required for other requested equipment outside or in addition to the new replacement protocol.
4. Marketing Update: Sarah Self reported that two new billboards are going up in Knoxville and Farragut.